

Auto glass claim
management
where the choice
is yours – and
your policyholders

- > Insurers both large and small have chosen LYNX Services to handle over three million auto glass claims annually – we are the industry leader in glass claim management.
- > LYNX Services offers clients more alternatives in building customized auto glass claim programs. More choices in program design mean more satisfaction for your policyholders. Each solution can be designed to meet your individual goals, while never wavering from our promise of superior customer service.
- > Instead of offering one-dimensional, one-size-fits-all claim processing, LYNX Services offers a variety of glass claim reporting and handling solutions. We can handle your claims whenever, or however, you and your policyholders prefer.
- > Your glass claim solution can utilize a variety of features including:
 - Redundancy to protect policyholder service levels through our two Customer Contact Centers
 - Windshield repair as the first option
 - 24 x 7 x 365 customer service
 - Complete and highly accurate invoice audit procedures
 - Total warranty management
 - Comprehensive management reporting
 - Internet applications for you and your service providers
 - 1099 reporting for all payments made to all auto glass service providers

Auto Glass Claims

Our business processes assure that your policyholders are always connected to their choice of auto glass service provider. We offer a broad database of contracted service providers, and provide complete program management.

LYNX Services has a proven track record in service to leading insurers, and in the adoption of our processes and procedures throughout the auto glass industry.

Bottom line – you customize the solution and save money, while delivering exceptional satisfaction for your agents and policyholders.

Build the glass program you really
want with the features your
policyholders prefer