

## Helping you manage loss and loss adjustment expenses

- > Auto physical damage claim handling is the latest addition to our portfolio of claim management solutions. Our suite of services helps you balance the results you need with the personal touch your policyholders want.
- > LYNX Services provides a flexible, evolutionary approach that allows you to choose the point where we enter the process that best complements your current claims operations.
- > Our business processes are focused on customer choice and shop performance, driven by experienced claim professionals utilizing leading-edge information technology. LYNX Services' claim operations provide consistent execution of exceptional claim service.
- > Our claim representatives use our rules-based claim management system that incorporates standardized, data-driven decision-making processes in a centralized environment. Plus, we keep you fully informed with comprehensive management reports.
- > Our LYNXSelect<sup>SM</sup> Shop Program is a MANAGED repair program open to all qualified body shops with an emphasis on repair quality, cycle time, and customer satisfaction. LYNXSelect<sup>SM</sup> shops are judged solely on their performance. They are not required to pay participant fees or hidden costs.

More than software;  
a complete solution  
combining personal  
touch with the latest  
technology

## Auto Physical Damage Claims

LYNXSelect<sup>SM</sup> is estimating system “neutral” – we don't require the adoption of any one estimating system. And, we provide management reports that can consolidate information from all major estimating systems.

We can manage the entire auto physical damage process, or just the pieces you need to improve your current business processes. Your customized solution can include First Notice of Loss, claim investigation, auto physical damage repair management, subrogation services, or a complete claim-handling package.

LYNX Services is a **complete** auto physical damage claim solution – not just software and a promise.

Transitioning your auto physical damage claims processing to LYNX Services can save you money and improve customer service